

WELCOME TO THE PRACTICE
Our Practice Team Consists of:

DOCTORS:

DR TJ Tracey M.B. BS (London 1990), MRCP, DRCOG

Dr A Convery M.B. ChB Edinburgh (2002), MRCP, DRCOG, DGM, DMH, DFRH

Dr HL McMillan M.B. ChB Glasgow (2007), MRCP

STAFF

Our staff members are an integral part of the Practice team and are committed to providing an efficient and friendly service.

They are:

HEALTH VISITOR: Bernie Doherty

TREATMENT ROOM: Janice Addis/
Catherine Clarke

MIDWIFE: Mary Gould

DISTRICT NURSE: Marysia Graffin

PRACTICE NURSE: Nuala Fisher

**NURSING
AUXILLIARY:** Barbara Maguire

**PRACTICE
MANAGER:** Beverley Goldsworthy

RECEPTION STAFF

Karen Boyd
Linda Currie
Sandra Walker

Nichola Christie
Lisa McFadden
Andrea McIntyre

PRACTICE LOCATION

The surgery is based in Killowen Medical Centre, which is located on the Castlerock Road.

THE PRACTICE COVERS A 10 MILE RADIUS FROM COLERAINE FOR ANYONE WISHING TO REGISTER WITH THE PRACTICE.

SURGERY HOURS

Monday to Friday 8.30am to 5.30pm
Closed for Lunch 1.00pm to 2.00pm

Treatment Room 9.00am to 5.00pm
Closed for Lunch 1.00pm to 2.00pm
Closed Tuesday from 1.00pm

APPOINTMENTS

All consultations with a GP or **Treatment Room** are by appointment. These can be made by calling at reception or by telephone. Please make a separate appointment for each person.

GP APPOINTMENT TIMES

9.00am to 11.15am
2.30pm to 5.00pm

If you are unable to keep your appointment, please let us know – someone else may be able to use it.

HOUSE CALLS

If you are too ill to come to the surgery a home visit can be requested by telephone, when the receptionist will ask you to provide details of your symptoms. Requests for house calls should be made, whenever possible, **before 10am**, so that unnecessary delays are prevented.

PLEASE DO NOT ABUSE THIS SERVICE, as it is reserved for chronically ill patients and in cases of medical emergency. If you are able to come to the surgery please do so as this saves time for both patient & Doctor.

**OUT OF HOURS CALLS
(WEEKENDS AND HOLIDAYS)**

In cases of **MEDICAL EMERGENCY**, telephone **Dalriada Urgent Care on 028 256 63500**

REPEAT PRESCRIPTIONS

Prescriptions may be requested by telephone or alternatively by post. Requests should be made 24 hours in advance and prescriptions will be ready for collection after 2pm the day after they are ordered.

TELEPHONE ADVICE

You may telephone and speak to anyone at the Practice for advice. The doctors are usually available between 8.30 am and 10.30am. Mornings only for routine calls. The receptionist will ask you for a contact number and short note of what it is regarding and add you to the telephone list. **THE LIST CLOSES 10.30AM**

ASTHMA CLINIC

An asthma clinic is carried out by a fully trained Nurse. Appointments can be made by telephone or at Reception.

**CERVICAL SMEAR/
WELL WOMAN CLINIC**

The Practice is keen to promote prevention of women's diseases. It is important therefore, that a cervical smear is carried out every 3 to 5 years. The Doctors are available to carry out smears.

FAMILY PLANNING

Advice on family planning is available by appointment. All our doctors provide contraception treatment and advice.

MINOR SURGERY

Minor surgery is provided by all our doctors.