

KILLOWEN MEDICAL CENTRE

CASTLEROCK ROAD, COLERAINE BT51 3HP
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PATIENT NOTICE

Due to the rapid spread of COVID 19/Coronavirus we must reduce face to face exposure in Killowen Medical Centre.

The Medical Centre is a **HIGH RISK AREA** where vulnerable patients are at **HIGH RISK** of exposure.

The following measures are now obligatory with immediate effect:

- All pre booked routine appointments are now cancelled as of **Monday, 16th March 2020**
- **Do not** ring to cancel your appointment, if you feel your appointment is **Essential** please contact us by telephone.
- Telephone contact is first choice option.
- Following telephone triage if a prescription is required, please protect Community Pharmacy Services and ensure someone who is well and not at risk of COVID 19 collects it for you. If this is not possible please contact your Pharmacy.
- Coughs and sneezes transmit the virus to vulnerable people.
- Cough and sneeze into a tissue and dispose of it immediately.
- Ensure strict hand hygiene.
- Please phone NHS 111 or go online:-
- **Public Health Agency in Northern Ireland advice on coronavirus (Covid -19)**

We wish to thank you for your support and co-operation.